

ELECTRIC UTILITY PAYMENT ASSISTANCE

Low-Income Home Energy Assistance Program (LIHEAP)



If you need help paying your electric bill due to COVID-19, you may qualify for assistance made available through the Coronavirus Aid, Relief and Economic Security (CARES) Act.

The Low-Income Home Energy Assistance Program (LIHEAP) is a federally funded program that assists households experiencing financial hardship with their home energy bills. Administered by the Florida Department of Economic Opportunity, LIHEAP allocates funding directly to a network of community action agencies located throughout the state of Florida. Grants are not provided to you directly; payments will be made to your local utility provider on your behalf.

Who qualifies for LIHEAP?

Florida households that have a minimum gross income that is at or below the federal poverty level of 150% are eligible.

As shown in the chart, household size and maximum monthly or annual income is used to determine eligibility.

**Assistance is based on the availability of funds.*

Can I receive LIHEAP assistance more than one time within a year?

Yes, multiple benefits may be received yearly or until March 31, 2021, depending on the availability of funds. This does not guarantee that a benefit payment will be received each time you apply.

Household Size	Maximum Monthly Income	Maximum Annual Income
Family of 1	\$1,595	\$19,140
Family of 2	\$2,155	\$25,860
Family of 3	\$2,715	\$32,580
Family of 4	\$3,275	\$39,300
Family of 5	\$3,835	\$46,020
Family of 6	\$4,395	\$52,740
Family of 7	\$4,955	\$59,460
Family of 8	\$5,515	\$66,180
For each additional person in the household with more than 8 people, add:		\$ 6,720

How do I apply?

Due to COVID-19 precautions, many local agencies are closed to the public at this time; however, applications can be completed and submitted either online or over the phone. Contact information for your local LIHEAP provider is available on page 2. To complete an online application or for more specific information by phone, visit www.FloridaJobs.org/LIHEAP.

Required Documentation

- Most recent home energy bill;
- Final Utility Termination Notice;
- Proof of income (paycheck stubs or other proof that shows your current gross income);
- Photo identification of the applicant and other household members or any document that establishes identity will be accepted;
- Social security cards (or numbers) of all household members; and
- Proof of U.S. citizenship or permanent residence.

Application Checklist

Delays in processing time are most often related to incomplete applications. Use the checklist below to ensure you submit all necessary information and paperwork!

- I have answered all questions in each section of the application.
- I have enclosed a readable copy of my valid photo identification.
- I have provided Social Security numbers and birth dates for all members of my household with the application.
- I have attached documentation of all monthly household income (pay stubs, award letters, etc.) with the application.
- I have signed my application.

Applications are reviewed to determine eligibility within 15 days of receipt. The local community action agency will contact you regarding your application after the initial review.

County	Community Action Agency	Phone
Alachua	Central Florida Community Action Agency	(844) 356-8136
Baker	Northeast Florida Community Action Agency	(904) 362-8052
Bay	Bay County Council on Aging, Inc.	(850) 769-3468
Bradford	Suwannee River Economic Council	(386) 362-4115
Brevard	Brevard County	(321) 633-1951
Broward	Broward County	(954) 357-5025
Calhoun	Capital Area Community Action Agency	(850) 674-5067
Charlotte	Charlotte County	(941) 833-6500
Citrus	Citrus County Division of Housing Services	(855) 806-9648
Clay	Northeast Florida Community Action Agency	(904) 362-8052
Collier	Agricultural and Labor Program, Inc.	(239) 657-7272
Columbia	Suwannee River Economic Council	(386) 362-4115
DeSoto	Step Up Suncoast	(941) 827-0188
Dixie	Suwannee River Economic Council	(386) 362-4115
Duval	Northeast Florida Community Action Agency	(904) 362-8052
Escambia	Community Action Program Committee	(844) 356-8139
Flagler	Northeast Florida Community Action Agency	(904) 362-8052
Franklin	Capital Area Community Action Agency	(850) 653-8057
Gadsden	Capital Area Community Action Agency	(850) 875-4250
Gilchrist	Suwannee River Economic Council	(386) 362-4115
Glades	Agricultural and Labor Program, Inc.	(239) 357-5191
Gulf	Capital Area Community Action Agency	(850) 229-1717
Hamilton	Suwannee River Economic Council	(386) 362-4115
Hardee	Step Up Suncoast	(941) 827-0188
Hendry	Agricultural and Labor Program, Inc.	(863) 983-2774
Hernando	Mid Florida Community Services	(844) 873-3185
Highlands	Agricultural and Labor Program, Inc.	(844) 356-8138
Hillsborough	Hillsborough County	(813) 272-5220
Holmes	Tri-County Community Council	(850) 547-4921
Indian River	Economic Opportunities Council of Indian River County, Inc.	(772) 562-4177
Jackson	Jackson County Senior Citizens Org. Inc.	(850) 263-4650
Jefferson	Capital Area Community Action Agency	(850) 997-8231
Lafayette	Suwannee River Economic Council	(386) 362-4115
Lake	Lake Community Action Agency	(352) 602-4150
Lee	Lee County	(239) 533-7900
Leon	Capital Area Community Action Agency	(850) 222-2043
Levy	Central Florida Community Action Agency	(844) 356-8136
Liberty	Capital Area Community Action Agency	(850) 674-5067
Madison	Suwannee River Economic Council	(386) 362-4115
Manatee	Step Up Suncoast	(941) 827-0188
Marion	Central Florida Community Action Agency	(352) 373-7667
Martin	Agricultural and Labor Program, Inc.	(863) 956-3491
Miami-Dade	Miami-Dade County Community Action Agency	(786) 469-4640
Monroe	Monroe County Board of County Commissioners	(305) 292-4408
Nassau	Northeast Florida Community Action Agency	(904) 362-8052
Okaloosa	Tri-County Community Council	(850) 306-1134
Okeechobee	Economic Opportunities Council of Indian River County, Inc.	(863) 357-2240
Orange	Orange County	(407) 836-9333
Osceola	Osceola County Council on Aging	(407) 846-8532
Palm Beach	Palm Beach County	(561) 355-4792
Pasco	Mid Florida Community Services	(844) 873-3185
Pinellas	Pinellas County Urban League, Inc.	(727) 327-0977
Polk	Agricultural and Labor Program, Inc.	(844) 356-8138
Putnam	Northeast Florida Community Action Agency	(904) 362-8052
Santa Rosa	Tri-County Community Council	(850) 981-0036
Sarasota	Sarasota County (Salvation Army)	(941) 954-4673
Seminole	City of Sanford	(407) 688-5166 or 5167
St. Johns	Northeast Florida Community Action Agency	(904) 362-8052
St. Lucie	Agricultural and Labor Program, Inc.	(772) 461-7788
Sumter	Mid Florida Community Services	(844) 873-3185
Suwannee	Suwannee River Economic Council	(386) 362-4115
Taylor	Suwannee River Economic Council	(386) 362-4115
Union	Suwannee River Economic Council	(386) 362-4115
Volusia	Volusia County	(386) 736-5956
Wakulla	Capital Area Community Action Agency	(850) 926-3122
Walton	Tri-County Community Council	(850) 892-3615
Washington	Tri-County Community Council	(850) 638-4520; extension 3